



## John Shlonsky Named CEO of West Corporation

November 6, 2017

OMAHA, NE — November 6, 2017 — West Corporation (“West” or the “Company”) today announced the appointment of John Shlonsky as chief executive officer and director of West effective immediately. Mr. Shlonsky succeeds Thomas Barker who will retire from West after 26 years of service. Mr. Barker will continue to consult for West to facilitate the transition.

John Shlonsky’s career spans more than 25 years in the payments, technology and financial services industries. Most recently, Mr. Shlonsky was senior executive vice president of TSYS (NYSE: TSS) and president of TSYS’ Merchant Services segment. Mr. Shlonsky joined TSYS in 2016 as a result of the company’s acquisition of TransFirst, where he was chief executive officer and president from 2006 to 2015. Prior to joining TransFirst, Mr. Shlonsky spent 11 years at First Data Corporation (NYSE: FDC) in various senior management positions including president of Merchant Services and has also served in financial management roles within Smith Barney, Chadbourne & Parke and Grumman Data Systems.

“On behalf of the board of directors, I would like to thank Tom Barker for his years of service to West. His leadership and many contributions have positioned West as a leading global provider of technology-enabled communication services and we wish him well in his retirement,” said Matt Nord, chairman of the board of West. “I am also excited to welcome John Shlonsky as West’s new chief executive officer. John brings more than two decades of experience in payments, technology and financial services and has a proven track record of driving growth, productivity improvements and operational excellence for leading global organizations. John’s track record and experience in private equity speaks for itself and we look forward to working with him in this next phase of West’s corporate development.”

### About West Corporation

West Corporation is a global provider of communication and network infrastructure services. West helps its clients more effectively communicate, collaborate and connect with their audiences through a diverse portfolio of solutions that include unified communications services, safety services, interactive services such as automated notifications, telecom services and specialized agent services.

For 30 years, West has provided reliable, high-quality voice and data services. West has sales and operations in the United States, Canada, Europe, the Middle East, Asia Pacific and Latin America. For more information please visit [www.west.com](http://www.west.com).

### West Corporation Contact:

Dave Pleiss  
VP Investor and Public Relations  
West Corporation  
(402) 963-1500  
[dmpleiss@west.com](mailto:dmpleiss@west.com)